

Getting started

Three things you should be aware of before your child starts using a mobile phone.

Controlling access to content

Access to content services that are classified as 18+ and can be controlled by O2 is restricted to customers who have verified that they are 18 or older. If your child has a second-hand phone, you should check whether access to these services is restricted.



See page 27.

Keeping the location of the phone private

Some mobile phone services need information about the location of a person's phone in order for them to work. It means that a third party may be able to find out the whereabouts of a phone and, potentially, its owner.

Before your child uses a mobile phone, you should check the location based settings of the phone.

It is not possible to turn off the phone location that is provided to the emergency services. It is best to register your phone with customer service so we can pass your address details to the emergency authority in the event of an emergency call not being completed.

You should always check the location based settings before your child uses a phone. It doesn't matter if the phone is new or second-hand.



See page 27.

Bluetooth technology

Some phones contain a type of technology called Bluetooth and it's important to know whether your child's phone is 'Bluetooth enabled'.

If a phone is Bluetooth enabled, it can be detected by another Bluetooth phone in the area. It can then be contacted by the other Bluetooth phone user. In other words, a phone may receive an unexpected and unwanted message from a stranger who is nearby.

To ensure you don't receive unwanted messages from a stranger, simply turn off the phone's Bluetooth option making it invisible to other Bluetooth users.